



INTELLIGENT COMMUNICATIONS



Minimize Your Risk

Learn How To Protect Your Communications Against Tornadoes, Power Outages, Hurricanes and Even Sales Peaks!

Join Avaya and Enterprise IT Experts on June 28th for a 'Best Practices' Webinar

Join Avaya And Enterprise IT Experts For Best Practices On Keeping Your Communications Systems Running When The Unexpected Happens.

Actionable Business Continuity Ideas and Solutions Will Be Shared By:

- **Mike Crisler** - Telecommunications Director, Miami-Dade County Fire & Rescue
- **John Powers** - Principal, Powers Tritsch & Associates, a leading technology and communications consultant
- **Technology Expert from Avaya**, the global leader in enterprise communications solutions

Best Practices Webinar
Thursday, June 28
9:30am - 11:00 am ET

During This Session You'll Learn:

- ▣ **The top best practices** that businesses are employing to maintain communications during disruptions.
- ▣ **Up To Date information about a fully operational, secure, mobile communication center** that delivers wireless, data connectivity, telephone connectivity, internet access and power to any location.
- ▣ **How to enable remote workers** through mobile applications and unified communications from wherever they are.
- ▣ **The secret to integrating today's advanced technologies** and best practices into your business continuity plan for less than \$35/day*.

[Click Here To Register Today](#)

Call-in details will be provided once you register.

Speakers:

▣ **Mike Crisler, Director Telecommunications, Miami-Dade County Fire & Rescue**

Michael Crisler is the Telecommunication Manager for the Miami-Dade County Fire Rescue Department, the largest Fire-Rescue organization in the Southeast US. He oversees their Voice over IP system that serves not only the Fire-Rescue Headquarters facility, but 70 fire stations, the County's main Call Center, Elections Department, and the Emergency Operation Center. Previously, Michel worked at Ericsson where he was the project manager responsible for installation of the County's Public Safety Radio System. Michael holds a Master of Science Degree in Nuclear Engineering from the Georgia Institute of Technology and spent the first 20 years of his career with Florida Power and Light in their nuclear power program.



▣ **John Powers - Principal, Powers Tritsch & Associates**

John Powers is a Principal Consultant at Powers Tritsch & Associates, a telecommunications consulting firm. Industry clients have included University Hospitals, Exxon Research and Engineering, Rochester Telephone Company, Anderson Cancer Center, Guggenheim Museum, IBM, Emory, Stanford and Harvard Universities.

Mr. Powers has published many articles and conducted tutorials nationally related to the telecommunications industry. He served as Executive Editor of Cabling Business magazine; a publication focused on information transport technology. He has been a Faculty Advisor to the National Association of College and University Business Officers (NACUBO) and the Association of College and University Telecommunications Administrators (ACUTA). He is a member of the IEEE Computer & Optical Societies, BICSI, participating in leading communications and networking trade conferences, where his Telecom and IT networking tutorials and seminars have won critical acclaim.

* Based on estimated leasing costs of between \$837 to \$1,500 a month for 36 months.

IP Telephony	Contact Centers	Unified Communications	Communications Enabled Business Processes
--------------	-----------------	------------------------	---

© 2007 Avaya Inc. All rights reserved. All trademarks identified by the ® or TM are registered trademarks or trademarks, respectively, of Avaya Inc. All other trademarks are the property of their respective owners.

Harte-Hanks Market Intelligence has sent you this message in the belief that you wished to receive these kinds of communications or provided your email address to receive such communications.